

**MINUTES OF MEETING REGARDING RE-DRESSAL OF GRIEVANCES TENDER OF MEDICINE ITEMS
FOR THE FINANCIAL YEAR 2023-24**

A meeting regarding the Re-Dressal of Grievances, Tender of **Medicine Items** for the Financial year **2023-24** was held on **29.05.2023** at **10:30am** in the Office of Medical Superintendent Children Hospital, Faisalabad. Following officers attended the meeting.

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| 1. Medical Superintendent
Children Hospital Faisalabad | (Convener) |
| 2. Director Finance
Children Hospital Faisalabad | (Member) |
| 3. AMS/DMS Purchase
Children Hospital Faisalabad | (Member) |
| 4. Dr. Ahmad Umair Virk
Assistant Professor of peds Neurology
Children Hospital Faisalabad | (Member) |
| 5. Dr. Muhammad Tauseef Omer
Senior Registrar Paediatric Neonatology
Children Hospital Faisalabad | (Member) |
| 6. Dr. Sehrish Murtaza
Incharge Pharmacist
Children Hospital Faisalabad | (Co-opted Member) |

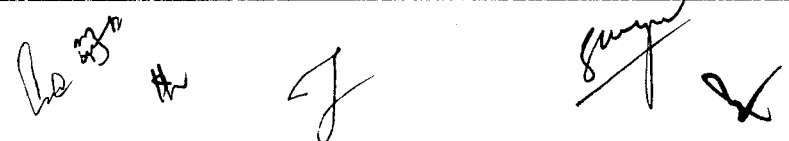


Meeting started with the recitation from the Holy Quran. The Grievances of the firm were heard & discussed. Following decisions were taken:

Sr. No	Name of the Firm	Evaluation Report (Rejections)	Grievance of the Firm	Decision/Recommendation of Committee
1.	M/S: Kaizen Pharmaceuticals Pvt Ltd	Tender item No.66,130,173,257,258	<p>Tender Items#66 Govt. Institution past Experience is attached</p> <p>Tender Items#130 Doctor's Clinical Experience Attached</p> <p>Tender Items#257 Institution typing error (Tablet/Cap) because this product manufacturing only in capsule form</p> <p>Tender Items#258 Institution typing error (Tablet/Cap) because this product manufacturing only in capsule form</p>	<p>Mr. Shahbaz appeared before grievance committee as a representative of the firm. the committee heard his point of view & following decision were taken,</p> <ul style="list-style-type: none"> • Item No.66 Grievance committee unanimously accepted the grievance as past market experience is provided hence declared responsive. • Item No.130 No clinical experience letter provided hence the decision of TEC is upheld. • Item No.257 & 258, the grievance committee as tacrolimus 0.5mg and 1mg are manufactured only in capsule form. therefore the capsule form of all participating firm is accepted in name. tablet is replaced with capsule of tender item No.257 & 258.
2.	M/S: Husnain Pharma Fsd	Tender item No.15,17,19,24,39,56,66,72,73,82,85,111,129,139	<p>1. Ceftriaxone Sodium (Tender Item#15)</p> <p>2. Cefoparazone + Sulbactam (Tender Items #17)</p> <p>3. Ibuprofen Syrup (Tender Item # 39) It is observed in the evaluation that Our Above-mentioned Product are rejected due to never Got the passing marks we did not find any reason of rejection these products. We are requesting you kindly re check the quality Printing, Labeling and material and give us the marks on merit. We will thank to you for this act of kindness</p> <p>4. Cefixime Suspension (Tender Item #24) This product is rejected due to cap of the bottle did not properly seal. We are supplying in all over Pakistan and never received this type of complaints. We request you kindly check the fresh samples and take the fare decision on it for healthy competition. We will be thankful to you for this act of kindness</p> <p>5. Nalbuphine HCl Injection (Tender Item # 56) This product is rejected due market experience not provided. We are attaching the market experience of the product with this letter kindly check the experience and pass the product. We will be thankful to you for this act of kindness</p> <p>6. Vitamin D3 Injection (Tender Item # 66) This product is rejected due to Ampoule is plain glass rather than amber colored. We are supplying in all over Pakistan and never received this type of complaints. And we never see in the render specification this</p>	<p>Mrs. Saira Mansoor appeared before grievance committee as a representative of the firm. the committee heard her point of view & following decision were taken unanimously.</p> <ul style="list-style-type: none"> • Decision of Technical Evaluation Committee for tender item No.15,24,39,72,73 was upheld. • Samples of tender item No.19,82,111,129,139 were not provided hence the decision of TEC was upheld. • Firm provided the missing documents of tender item no.17,56,66 hence declared responsive by the Grievance committee

			<p>type of coloring scheme our product is register from Drap. We request you kindly re-evaluate the product and take fare decision on it for healthy competition. We will be thankful to you for this act of kindness</p> <p>7. Cetirizine Tablet (Tender Item # 72) This product is rejected due to Compactness of tablet is poor. We are supplying in all over Pakistan and never received this type of complaints. Our product is register frum Drop and we got the registration after completing all the quality process. We request you kindly re-evaluate the product and take fare decision on it for healthy competition. We will be thankful to you for this act of kindness.</p> <p>8. Cetirizine Syrup (Tender Item # 73) This product is rejected due to cap of the bottle did not properly seal. We are supplying in all over Pakistan and never received this type of complaints. We request you kindly check the fresh samples and take the fare decision on it for healthy competition. We will be thankful to you for this act of kindness</p> <p>9. Cefepime injuction (Tender Item # 19)</p> <p>10. Domperidone Suspension (Tender Item 82)</p> <p>11. Syp, Iron poly Maltose (Tender Item # 111)</p> <p>12. Mebendazol Syrup (Tender Item # 129)</p> <p>13. Montilukast Tablet (Tender Item 139) Our above products are rejected due to samples not provided. There was a burden and mixup of all tenders that's why we are unable to handle the samples carefully we are sorry for that it you stow us we are ready to provide the samples for evaluation in some products we are only one who have participated so please accept the samples for evaluation. We will be thankful to you for this act of kindness</p>	
3.	M/S: Ibrahim Enterprises Fsd	tender item No.15,39,40,42,66,106,143	<p>Item#15 Sir, our product IQVIA Sales marks & Market Experience not calculated so please award 15 marks for sales and market experience instead of 7 marks. (Documents Attached)</p> <p>Item#39 Sir, our this product was awarded in your hospital in Financial year 2021-22 and we supplied 70000 bottles in your hospital without a single complaint so please accept this product.</p>	<p>Mr. Kamal appeared before grievance committee as a representative of the firm. the committee heard his point of view & following decision were taken.</p> <ul style="list-style-type: none"> Firm provided IQVIA for item No.15 but on the basis of quality of product from the end user, the Grievance committee unanimously decided to Reject the product No.15

			<p>Item#40 Sir, our product Market Experience marks for this product awarded by TEC are 3 instead of 5 because registration of our product is older than 14 years. (Documents Attached)</p> <p>Item#42 Sir, our sample of Paracetamol 6 Plus wrongly delivered to you instead of plain paracetamol so please accept our fresh samples.</p> <p>Item#66 Sir, in your terms and conditions or specification no ampoule glass requirement mentioned so please accept our product.</p> <p>Item#106 Sir, Drugs Testing Laboratories detects particles from any product with latest machines but your TEC detected particles in our product which surprised us because if any particle seen on any product, supplier faces cases in the court of laws so please re-evaluate our product.</p> <p>Item#143 Sir, TEC not awarded Production Capacity Certificate, Market Experience and IQVIA marks to us for this product and our this product only obtain 7 marks instead of 25 marks.</p>	<ul style="list-style-type: none"> Required missing document regarding tender items No.39,40,66,106,143 were provided by the firm hence declared responsive. Fresh sample for tender items no.42 was re-evaluated by the committee and unanimously decided that cap of bottle is not sealed properly hence declared as non-responsive.
4.	M/S: Tanveer Enterprises Fsd	tender item No.7,15,24,25,30,66,82,89,110,111,206	<p>Item#07 Sir, Our Suspension is in Liquid Form. There is no Cake Formation. Please re check the Samples.</p> <p>Item#15 We have provided the Market Experience Orders of the product. Our Product is in market from last 12 years. DRC of Product & 10 years old invoices attached for reference. It is requested to please accept & oblige.</p> <p>Item#24 Sir, Our Product is in market from last 13 years and already is use in many private as well as Govt. Institutes. It is requested to please re evaluate our product in the best interest of Hospital & Patients Fresh Samples will be provided as well in Grievance meeting</p> <p>Item#25 We have provided the Market Experience Orders of the product. Our Product is in market from last 13 years. DRC of Product & 10 years old invoices attached for reference. It is requested to please accept & oblige.</p> <p>Item#30 Sir, Our product is a well renowned product and already in use in many Govt. as well as private institutes. Govt.order & market Orders attached for Reference. It is requested to please re check the sample.</p> <p>Item#82</p>	<p>Mr. Haris & Mr. Tanveer appeared before grievance committee as a representative of the firm, the committee heard their point of view & following decision were taken.</p> <ul style="list-style-type: none"> Grievance Committee rechecked the sample of tender item No.07, decided to uphold the decision of TEC hence declared non-responsive. Committee re-evaluated tender item No.15 firm provided the market experience and grievance committee unanimously decided to rejected the product on quality basis, hence declared non-responsive. Grievance committee re-evaluated tender item No.24,25,30,82 & 110, and unanimously accepted, hence declared Responsive. Firm presented sample of tender item No.206 (human immunoglobulin) Grievance committee re-evaluated the provided sample & declared responsive and sample was returned back to the firm.



			<p>We quoted the rate of 60ml in the tender and provided sample of 120ml just for evaluation =purpose because in market only 120ml is sold nowadays. It is requested to please evaluate ou product on 120ml pack size, we assure you we will supply 60ml stock in Supply if awarded.</p> <p>Item#110 We have provided the Govt. Institutes Orders of the product. Our Product is in use in many Govt Institutes from last 3 years. Orders of Different Institutes attached for Reference.</p> <p>Item#206 Sir, Our Product is Monopoly item in Market and already in use in your Hospital. Product is imported item and was short in Market at the time of tender. We will provide the sample in Grievance Meeting for Technical Evaluation.</p>	
5.	M/S Irshad Ul Haq Enterprises	tender item No.5,23,37,72,139	<p>Tender Items No.23 In technical evaluation marks of quality of packaging & labeling is less you have marked 4 out of 6. Packaging and labeling of this product is extremely fine. Please recheck numbers Therefore the deicision of rejection regarding this product reviewed & reevaluate for healthy competition</p> <p>Tender Items No.72 Quapper Pharma Manufacturing cetrizine since 2007. there were no any complaint,nor failed by DTL uptill now. It's very effective and most selling product of Quapper Pharma (PVT) Ltd. Kindly reevaluate We M/S Irshad ul haq Enterprises also supplied cetirizine in DHQ Hospital fsd Allied Hospital Fsd, Govt General Hospital GMABAD Faisalabad more than 1300000 tablets and there were no any complaint</p> <p>competition and better interest of institution this item for the better interest of institution Therefore the deicision of rejection regarding this product reviewed & reevaluate for healthy</p>	<p>Mr. Hamza appeared before grievance committee as a representative of the firm. the committee heard his point of view & following decision were taken,</p> <ul style="list-style-type: none"> Grievance of the firm for tender items No.23 accepted by the grievance committee and declared the above-mentioned item as responsive. The decision of TEC was upheld for tender item No.72. Firm did not submit any grievance regarding the tender item No.5,37,139, Hence the decision of TEC stands upheld.
6.	M/S: Enterprises Hope	tender item No.1.3.16.39.68.76.128.145	<p>Dear Respected Sir,</p> <p>Reference to your letter no.6866/CHF. Dated:-19-05-2023, kindly consider us in the Grievance of the Tender Documents of medicine items for the Financial year 2023-2024 & kindly Re-evaluate the Tender Documents evaluation marks of medicine items. So that we can be able to participate in the further procedure of the tender. The list of quoted items is attached.</p> <p>We are looking forward to your response at earliest.</p> <p>Thanks & Regards.</p>	<p>Mr. Ijaz appeared before grievance committee as a representative of the firm, the firm requested grievance committee to re-evaluate the rejected items. Grievance committee re-evaluate the sample of rejected items & decided to,</p> <ul style="list-style-type: none"> Upheld the decision of TEC for tender item No.1.16.39.68.76.128. Hence Non-Responsive. Tender Items No.3, 145 were declared responsive.

7.	M/S: Friends Enterprises Fsd	tender item No. 1,3,30,32,41,73,77,82,106,128,142,149,155,172	<p>Item#1 Sir, TEC awarded 3 points for our this product but according to DRC our product experience is started from 2009. (Documents Attached). Sir, TEC never granted quality of Packing, packaging & labelling material marks. So in that situation we are requested you to technically approved our product.</p> <p>Item#3 DRC Renewal attached.</p> <p>Item#30 Sir, our market experience of this product attached. (Documents Attached)</p> <p>Item#32 Sir, our quoted product is manufactured by a well-known company having many years of experience and good quality certificates as well as our this product already awarded in your hospital. FIC Hospital and many teaching hospitals so please consider our product.</p> <p>Item#41 Sir, TEC never granted quality of Packing, packaging & labelling material marks. So in that situation we are requested you to technically approved our product.</p> <p>Item#73 DRC Renewal attached.</p> <p>Item#77 Sir, TEC never granted quality of Packing, packaging & labelling material marks. So in that situation we are requested you to technically approved our product.</p> <p>Item#82 Sir, in tender item # 27 TEC approved multiple brands without having proper specification but rejected our this product.</p> <p>Item#106 Sir, our this product is awarded in your hospital in last many years without a single complaint as well as in all sensitive and important government hospitals of Pakistan so please accept our this product.</p> <p>Item#128 DRC Renewal attached.</p> <p>Item#142 Sir, our injection never have plain glass so please re- evaluate.</p> <p>Item#155 DRC Renewal attached.</p> <p>Item#172 DRC Renewal attached.</p>	<p>Mr. Kamal appeared before grievance committee as a representative of the firm, after keen inspection of sample and documents attached committee took following decision:</p> <ul style="list-style-type: none"> Tender item No. 1,3,30,32,41,73,77,128,142,155,172 were declared responsive. Grievance committee upheld the decision of TEC regarding tender item No.82,106.
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8.	M/S: Platinum Pharmaceuticals Pvt Ltd	Tender item No.73,125,130,257,258	<p>Tender Items No.125 Change of Specification Approval is attached</p> <p>Tender Items No.130 Registration is attached</p> <p>Tender Items No.257 Institution typing error (Tablet/Cap) because this product manufacturing only in Capsule form</p> <p>Tender Items No.258 Institution typing error (Tablet/Cap) because this product manufacturing only in Capsule form</p>	No one on the behalf of firm appeared before the grievance committee The committee perused the tender record and unanimously decided that tender item No. 125,130,257,258 are responsive .
9.	M/S: Bosch Pharmaceuticals Pvt Ltd	tender item No.142	<p>Respected Sir.</p> <p>This is in reference of your letter No. 6863/CHF, dated 19 May 2023, regarding Technical Evaluation of medicines Item No. 142.</p> <p>We are providing samples against Item # 142 for evaluation and your kind reconsideration.</p> <p>Therefore, we are submitting our humble request to your kind honor please consider our request. We appreciate your effort for selection of quality products in the benefit of poor and needy patients.</p> <p>Thanking you</p> <p>Bosch Pharmaceuticals (Pvt.) Ltd.</p> <p>Yours Sincerely,</p>	Mr. Altaf Kazmi appeared before grievance committee as a representative of the firm, after keen inspection of sample and documents attached committee decided to declared tender item No142 as responsive .

Sehrish
02/06/23
Dr. Sehrish Murtaza
Incharge Pharmacist
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(Co-opted Member)

Tauseef
Dr. Muhammad Tauseef Omer
Senior Registrar Paediatric
Neonatology
Children Hospital Faisalabad
(Member)

Ahmad
Dr. Ahmad Umair Virk
Assistant Professor of peds
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DMS Purchase
Children Hospital Faisalabad
(Member)

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Director Finance
Children Hospital Faisalabad
(Member)

[Signature]
Medical Superintendent
Children Hospital Faisalabad
(Chairman)